



QUALITY POLICY

The primary operations of Almarco Maritime Pty Ltd (**"Our Company"**) is to provide marine risk consulting, claim management and marine survey services across a wide range of seaborne cargo, Hull, inland marine, seaports, terminals, and project cargo.

Our Company shall ensure that the delivered marine risk consulting, marine claims management and survey services consistently meet our customer's and company's quality requirements.

We are committed to improving our quality performance by:

1. Complying promptly with all applicable Acts, legislation, regulations, marine orders, standards, and customer specific requirements;
2. Having qualified, experienced, and well-trained Marine surveyors committed to achieving excellent outcomes;
3. Having a standardised and systematic robust approach to the management of project cargo and marine claims;
4. Identifying improvement opportunities by analysing delivery performance and feedback to meet customer requirements and enhance customer satisfaction;
5. Developing long term marine survey and claim management relationships with key customers.